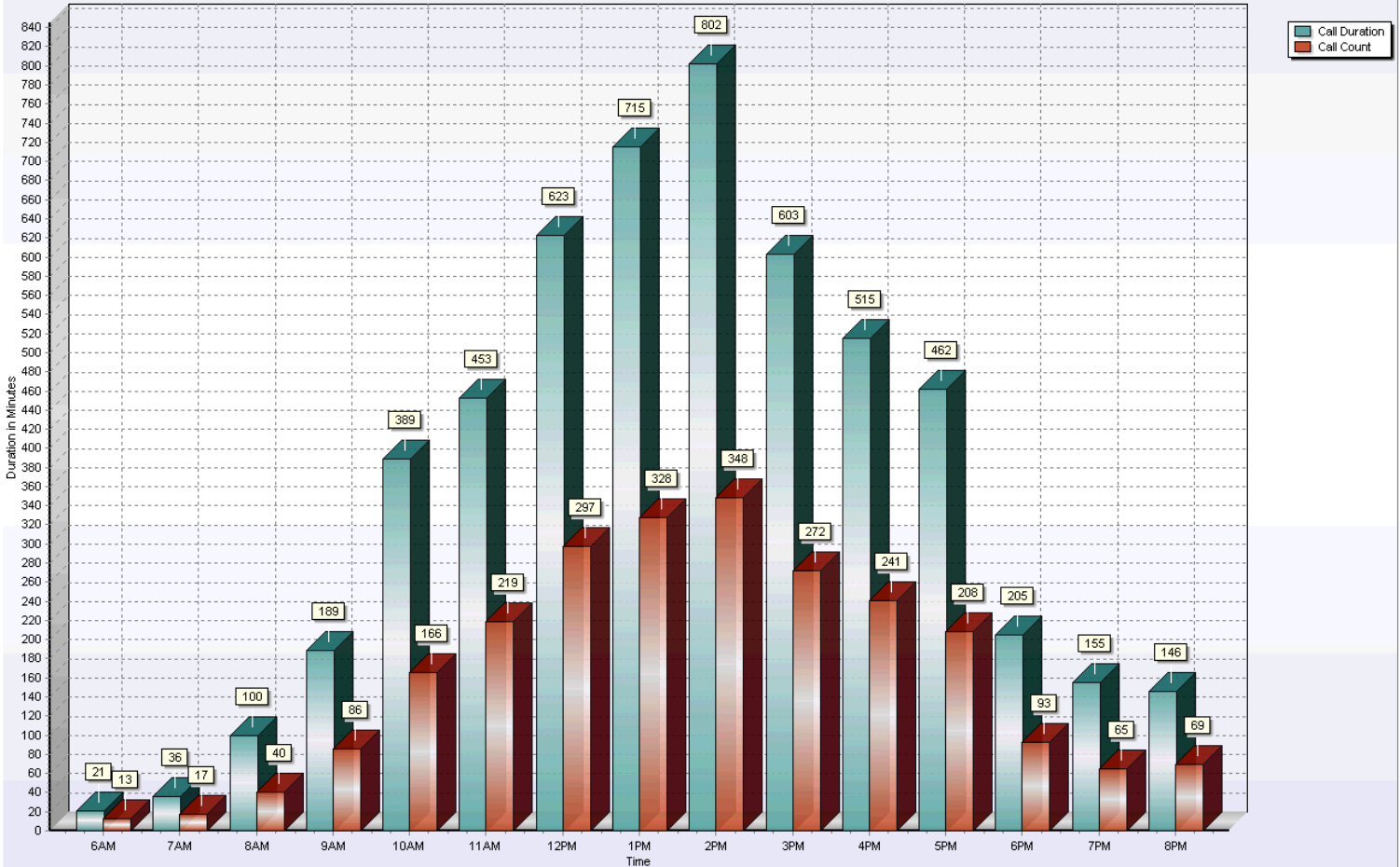


**IS Systems**  
**Call duration in Minutes per Hour**  
**Report Settings: 5/1/2009-5/31/2009 Location: Main Office - San Antonio Queue Time**

Date Time: 6/3/2009 10:14:45 AM



*Total Call Duration: 90:20:46 Average Call Time: 00:02:12*  
*Total Call Count: 2462*